



A LEGACY OF SAVING LIVES

Since 1984, CALSTAR has been saving lives throughout Northern and Central California. We have flown over 50,000 patients quickly and safely. As a nonprofit organization, CALSTAR is mission-driven, not profit driven. Our shareholders are the communities we serve.

Our Mission

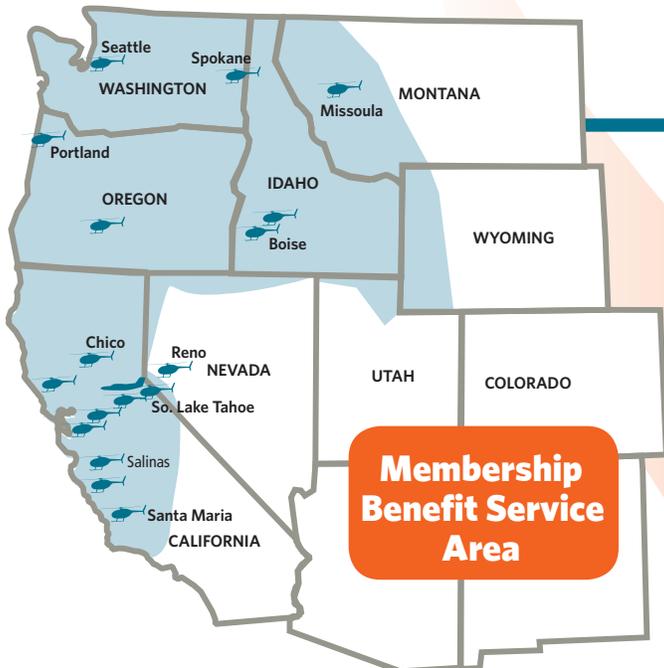
To save lives, reduce disability and speed recovery for victims of trauma and illness through rapid transport, quality medical care and education.

The Golden Hour

The first 60 minutes following trauma or a life-threatening illness are critical. Access to appropriate medical care affects survival and severity of disability. CALSTAR's presence means The Golden Hour is not ticking away. Rapid transport and quality medical care ensure that CALSTAR patients begin receiving emergency department level care at the scene of the accident. As a 24-hour-per-day operation, you know that CALSTAR is there when you need us.

The CALSTAR Difference

CALSTAR staffs every flight with two registered trauma nurses. This means that CALSTAR patients receive medical care equal to or better than a hospital immediately. As our nurses devote their time to lifesaving care, our pilots ensure rapid transportation. Each CALSTAR pilot has a minimum of 3,000 flight hours experience and receives ongoing training.



Peace of Mind

While we hope you never need to fly with CALSTAR, we understand the financial ramifications of an air ambulance transport. Few families are prepared for large medical bills—even when you are insured. CALSTAR offers an affordable answer. We bill the insurer (if there is one). CALSTAR members will not incur any additional costs associated with the air ambulance transport. CALSTAR memberships are available to anyone—even if you are uninsured.

Service Where You Need It Most

CALSTAR maintains bases throughout Northern and Central California. CALSTAR bases in Ukiah, Auburn, South Lake Tahoe, Concord, Vacaville, Gilroy, Salinas, and Santa Maria each provide services within a 150-mile radius. CALSTAR also operates a fixed wing transport ambulance out of Sacramento for inter-facility transports.



Reciprocal Partners

As part of AAMMP (The Association of Air Medical Membership Programs), CALSTAR membership includes reciprocal relationships with other nonprofit air ambulance providers. This means your CALSTAR membership travels with you to Oregon, Idaho, Wyoming, Nevada, Washington and Montana. If one of our reciprocal partners transports you, they will honor your CALSTAR membership.

Reciprocal partners include:

- Airlift Northwest (Seattle, WA)
- Air St. Lukes (Boise, ID)
- Care Flight (Reno, NV)
- Enloe Flight Care (Chico, CA)
- LifeFlight Network (Portland, OR)
- Northwest MedStar (Spokane, WA)
- Life Flight Montana (Missoula, MT)

Individual, family and group memberships available — call 1.888.207.LIFE or visit WWW.CALSTAR.ORG